PAST DUE NOTICE WATER SHUT OFF

PAYMENTS ARE DUE BY THE 12TH OF EACH MONTH.

If you have received this letter, you are past due \$_____, and you are subject to a water shut off without further notice. The disconnect fee is \$125.00 and re-connect fee is \$125.00.

To avoid termination of service and additional fees:

- 1. Please make a payment in full for the past due amount.
 - a. Pay on-line via the website LCRWD17.myruralwater.com. Create your own login account and make your payment. If you need assistance with your log-in set-up, please email RWD17LC.Treasurer@gmail.com.
 - b. <u>Mail</u> to: RWD#17 LeFlore County 21981 State Highway 63 Hodgen, OK 74939
 - c. Use office drop box (checked daily)
- 2. OR Contact the District using the email LCRWD17@gmail.com subject line Hardship to request a hardship agreement. If you have a printer the hardship agreement is available on the website under forms, LCRWD17.myruralwater.com.
- 3. OR contact one of the following sources for payment help:
 - a. Oklahoma Heartline Call 211 or Text 211OK to 898211
 - b. Oklahoma Department of Human Services 405-521-3444
 - c. If you are a member of an Indian Nation, please contact your Nations Human Service representative.
 - d. Contact LeFlore County Health Department, 918-647-860 for help with financial assistance

When you obtain support provide RWD #17 LC with your water account number along with your case number or other identification to keep your account open.